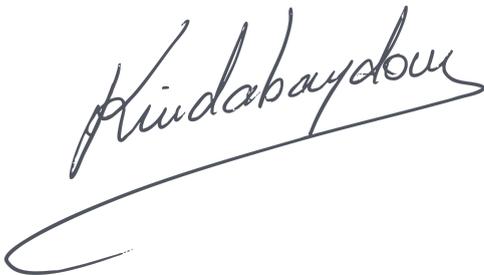


Letter of Recognition

By this letter Veeam[®] Software recognizes troubleshooting.support s.r.o.
as an authorized Veeam Reseller.

Yours sincerely,

A handwritten signature in black ink, reading "Kinda Baydoun", with a long, sweeping underline that extends to the left and then curves back under the name.

Kinda Baydoun
Director, Channel Sales EMEA, Veeam Software